



Membership Terms and Conditions

1. Membership of our Plan is only open to patients who are registered at Newport Pagnell Dental Clinic. If you are not a patient at the practice, you will need to register and attend a New Patient Consultation before you can join our Plan. A fee is payable for the New Patient Consultation (see our private fee scale).
2. Your monthly membership fee covers only the treatments listed as part of the specific monthly payment plan to which you have chosen to register. Any additional treatments must be paid for in addition to your monthly direct debit payment and are normally payable on the day of the treatment being carried out.
3. You are entitled to the benefits of the Plan from the date the first direct debit is extracted from your bank account.
4. An Emergency Appointment is for emergency consultation/diagnosis of a problem only and may result in a prescription fee or the need for further treatments not covered by the plan.
5. The UK and Worldwide Supplementary Insurance cover will come into effect from the date the first direct debit is extracted from your bank account.
6. The initial minimum period of membership to the plan is 12 months.
7. Following the initial 12 month minimum membership period, you are required to provide us with 3 months written notice to terminate your membership of the plan.
8. Cancellation of the Plan:
 - a. In the event that you cease your membership contributions within the first 12 months of membership to the plan, we reserve the right to charge you the remaining monthly payments due to the end of the minimum membership period.
 - b. In the event that you cancel your membership either within the initial minimum period of membership to the plan, or should you choose to cancel your membership without giving 3 months notice of your cancellation after the minimum membership period, we reserve the right to seek reimbursement for treatments that have been discounted to you as a benefit of being a Plan Member. The calculation will be based on the difference between the costs of the treatment provided as a plan member compared to the cost of the treatment as a non-plan member from our private fee scale.
 - c. Cancellation of your direct debit mandate automatically cancels your membership.
9. We will give 3 months' notice to Plan Members of any proposed changes to the monthly cost of membership of the Plan and any changes to the content of the Plan.